



**Karakakat Cattery Limited, 281a Linwood Road, Karaka, Auckland**

**Terms and Conditions of Boarding**

**Terms used in this agreement:**

**“Karakakat”** means Karakakat Cattery Limited and its employees, shareholders, and directors.

**“Owner”** means the person signing this agreement.

**“Pet”** means the owner’s cat or cats.

1. The Owner understands and agrees that there are risks of injury, illness and escape associated with boarding their Pet with Karakakat and although Karakakat will take all practical measures to mitigate any risks Karakakat will not be liable for any loss or costs resulting from a pet being injured, escaping or becoming ill while boarding with Karakakat.
2. The Owner must advise Karakakat of any medical conditions or temperament issues appertaining to their Pet at the time of booking or prior to the booking commencing if the Pet has become ill after the booking was made. Failure to disclose and agree treatment prior to the booking commencing may result in cancellation of the booking at Karakakat’s sole discretion.
3. The owner authorises Karakakat to have full access to the Pet’s veterinary/medical records if required.
4. Karakakat reserves the right to refuse to take any Pet for boarding if it considers the Pet to be unwell and at risk of exposing other Pets boarding with us to any illness.
5. All Pets must be treated for fleas and worms prior to visiting Karakakat. If fleas or worms are present on the Pet, Karakakat reserves the right to treat the Pet and charge for the service.
6. The Owner agrees that if the Pet becomes ill or injured while boarding with Karakakat, and in the opinion of Karakakat requires medical attention, Karakakat is authorized to engage a veterinarian (the owners vet will be engaged if possible) and administer medicine as directed by same. All costs incurred are to be paid by the Pet owner upon check out. A fee of \$40.00 per visit will be charged by Karakakat for transport costs and time incurred taking any Pet to the vet. Additional charges may also apply for administering any medication supplied.
7. The Owner must provide documentation that all vaccinations are current according to veterinarian requirements. It is understood by the Owner that even though all cat guests at Karakakat are vaccinated, this may not fully protect your Pet. Your vet can advise further on this issue.
8. The Pet will not be released to the Owner until all costs have been paid.
9. In the event of the Pet being picked up before the due date of departure the Owner agrees to pay for the full contracted booking.
10. The Owner agrees to give at least 10 days’ notice of any reduction in the boarding period. Failure to do so will result in the customer being charged for the original booking made.
11. The booking is not confirmed until the appropriate deposit is paid. In the event of a cancellation the deposit will be held as a credit for the next booking provided at least 10 days’ notice of cancellation has been given.

12. The Owner agrees to pay all costs and charges for special services requested and all veterinary costs incurred for the Pet during their stay.
13. Full daily boarding charges apply for the first and last day of bookings regardless of check in and check out times.
14. All booking fees must be paid on or before checking in.
15. Minimum boarding charge outside of peak periods is for 3 days. Minimum boarding charge in peak periods (20 December to 15 January) is for 7 days.
16. Boarding costs are as advised by Karakakat and are subject to change from time to time. Any change in boarding charges will be advised to the Owner prior to the boarding commencing.
17. The owner agrees to adhere to the opening hours as set out below. Any divergence from these hours must be agreed with Karakakat Cattery in advance and may result in additional charges.
  - Monday: 9.00am to 11.00am 4.00pm to 6.00pm
  - Tuesday 9.00am to 11.00am 4.00pm to 6.00pm
  - Wednesday: 9.00am to 11.00am 4.00pm to 6.00pm
  - Thursday: 9.00am to 11.00am 4.00pm to 6.00pm
  - Friday: 9.00am to 11.00am 4.00pm to 6.00pm
  - Saturday: 9.00am to 11.00am 4.00pm to 6.00pm
  - Sunday: 9.00am to 11.00am 4.00pm to 6.00pm

The cattery will be closed to the public on the Sunday of Auckland Anniversary, Waitangi, Easter, Queens Birthday and Labour weekends. We are also closed Christmas day, Boxing Day, and New Year's Day.

18. Once signed this contract is valid for all subsequent boarding, however, the terms and conditions of this contract are subject to change without notice. It is recommended the Owner update themselves on each visit or via our website.

I understand and accept the above "terms and conditions of boarding" for my Pet:

Date: \_\_\_\_\_

Signed by the Owner: \_\_\_\_\_

Name of Owner: \_\_\_\_\_

Address: \_\_\_\_\_

Contact number: \_\_\_\_\_

Email address: \_\_\_\_\_

Signed by Karakakat: \_\_\_\_\_

Designation: \_\_\_\_\_